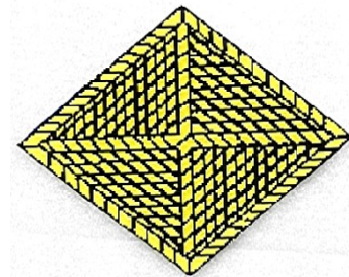




US ARMY FINANCE COMMAND



Paper Check Conversion Over the Counter (PCC OTC)

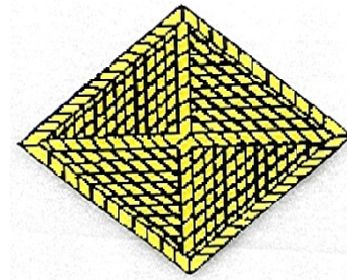


June 2009

*"Service to
Soldiers"*



US ARMY FINANCE COMMAND Overview

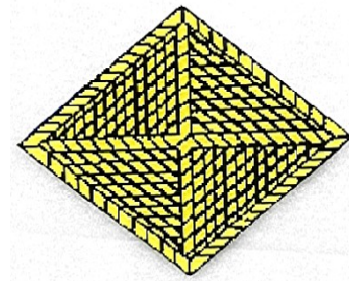


- PCC OTC
 - Converts paper checks into an Automated Clearing House (ACH) debit against check writer's bank account
 - Speeds collection and deposit of funds
 - Automates accounting and reporting
- As of June 2009
 - 3 Million checks processed totaling \$6.4 Billion
 - 99% collection rate on all checks.

***"Service to
Soldiers"***



US ARMY FINANCE Technology

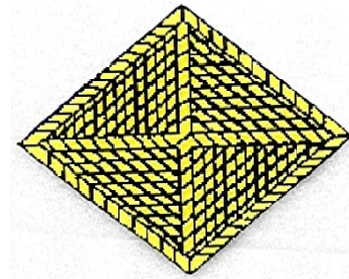


- **Imaging** - Captures a complete electronic image of the check and allows for the retention of a facsimile, w/o retaining paper
- **Verification** - Verifies that the account upon which the item is written is not closed, or that the check writer does not have a history of writing bad checks
- **Conversion** - Converts paper checks to electronic debits for processing through the Automated Clearing House network. Checks converted to electronic debits are collected much faster
- **Representment** - Resubmits failed items up to 2 times. The representments are timed to occur on the 1st & 15th of the month.
- **Reporting** - Reporting occurs by CA\$H-LINK Deposit Tickets (SF215s) and Debit Vouchers (SF5515s) to the collection site.

*“Service to
Soldiers”*



US ARMY FINANCE COMMAND PCCOTC Can Be Used...

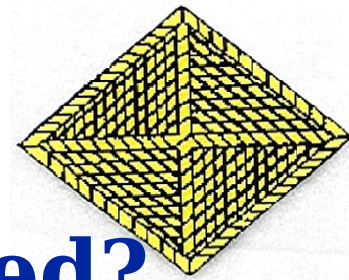


- Person Present (Point-of-sale)
 - Face to face transactions with the customer
 - Cashier voids the check and gives it back to the Customer at the completion of the transaction
 - Business checks can be kept up to 14 days or receipt of 215
- Person Not Present
 - DDO/DA receives check in the mail
 - FST collect checks during FST missions
 - Customer checks has to be destroyed within 14 business days after processing through PCC-OTC or receipt of 215

***"Service to
Soldiers"***



US ARMY FINANCE COMMAND



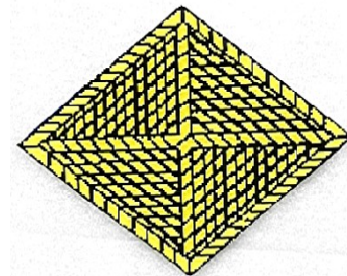
What Items Can Be Processed?

- Personal Checks
- Business Checks
- U.S. Treasury Checks
- Cashier's Checks
- Money Orders
- Credit Card Checks
- As long as the item is drawn on a U.S. bank account, it can be processed through PCC OTC
- Savings Bonds can not be processed via PCC OTC!!!

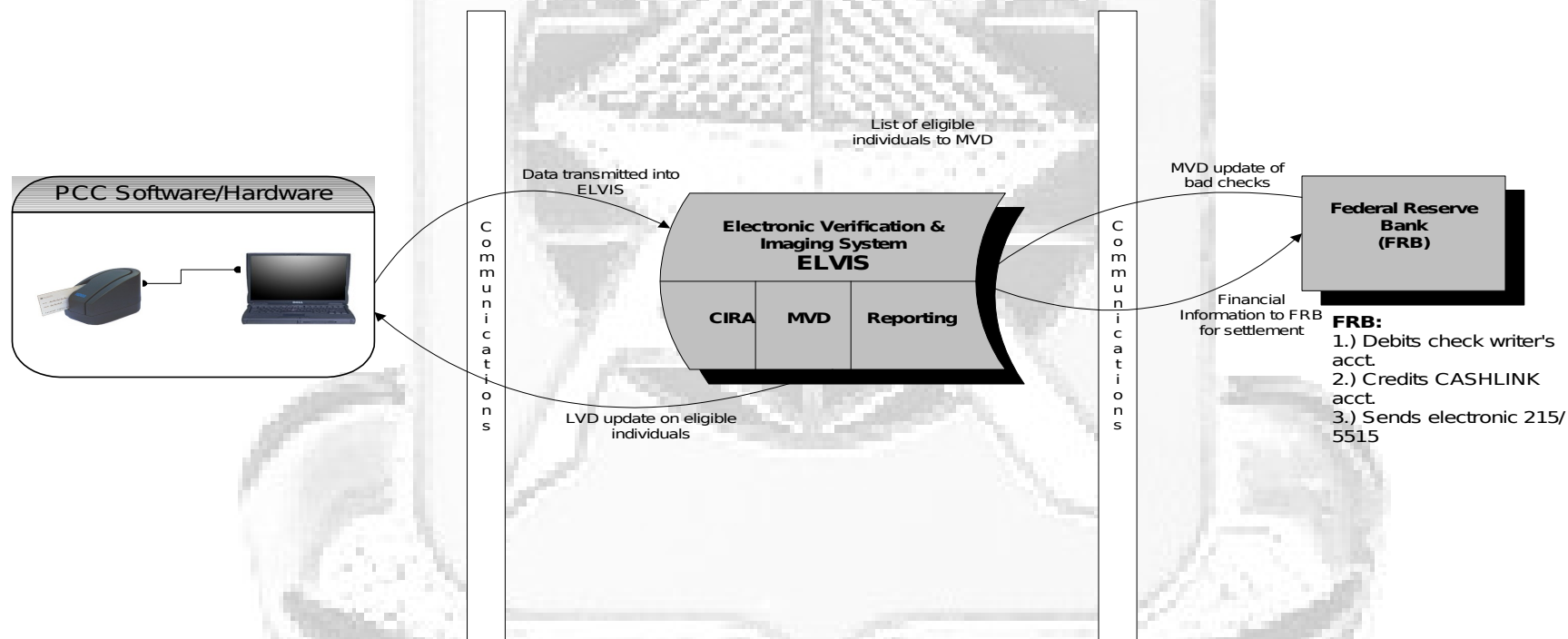
*"Service to
Soldiers"*



US ARMY FINANCE COMMAND Workflow



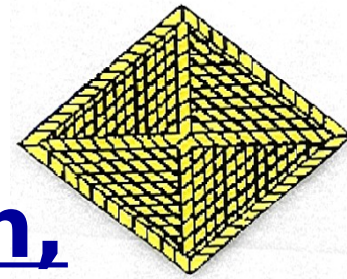
Paper Check Conversion Workflow



*"Service to
Soldiers"*



US ARMY FINANCE **Installation Configuration,** **Access**

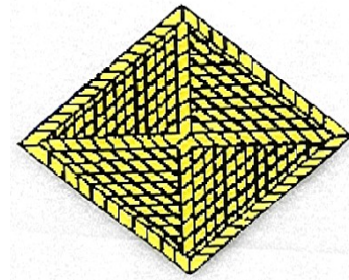


- PCC OTC system will already be setup when you arrive in Theater
- Refer all configuration issues to the PCC OTC Liaison, PCC OTC helpdesk
- To obtain User Access to the query system (CIRA):
 - Complete and submit to the Security Point of Contact a User Access Request Form
 - The Security Point of Contact approves and forwards request to the U.S. Treasury
- Reference is the PCC OTC User Manual, dated January 2009

***“Service to
Soldiers”***



US ARMY FINANCE COMMAND More Information

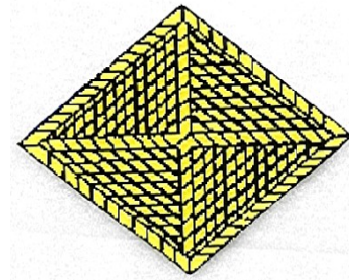


- Go to <http://www.pccotc.gov> and click on "To Learn More About PCC OTC"
- Security forms may be found at <http://www.pccotc.gov/pccotc/Downloads/securityforms.htm>
- Report equipment problems to the PCC OTC help desk @DSN 510-428-6824 option 4,5,4.
- Notify Citibank and USAFINCOM of broken or damaged equipment to receive equipment return instructions
- New equipment must be requested through your PCC OTC POC

*"Service to
Soldiers"*



US ARMY FINANCE COMMAND



Contact Information

- **Operations and Hardware Requests**
 - e-Commerce Directorate, USAFINCOM (317) 510-2664
- **Training**
 - Operational Support Teams, USAFINCOM (317) 510-1307/1302
- **PCCOTC Customer Service Center:**
 - Note: New DSN phone number for military personnel: (510) 428-6824, option 4, then option 5, then option 4.
 - PCCOTC Mailbox: FMS.OTCChannel@citi.com

*"Service to
Soldiers"*